

**TOSHIBA**

Leading Innovation >>>

**Toshiba Electromex**

**MEXICO**

# Environmental Report



## Message from the President of Toshiba Electromex.

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## **Editorial Policy**

The object of this report is to present and disclose our activities and results on Corporate Social Responsibility (CSR) to stake holders. Our performance data given is the result of Fiscal Year 2008 (April 2008 – March 2009). Continuous and ongoing activities are also incorporated.

Five aspects are used to show our consciousness to global environment through TV manufacturing in an understandable way.

## **Reporting Scope**

This report is covering “Toshiba Electromex based on ISO14001, that is same range of ISO audit.

**To all :**

**Environmental management, as practiced by Toshiba Electromex, aims to contribute to sustainable development with two aspects: firstly, creating new values with the Earth by reducing environmental impacts throughout business processes and products.**

**CO2 emissions during the usage phase account for the greatest proportion of Toshiba Group products CO2 emissions throughout their life cycles from design and manufacturing through to usage and disposal. For example, in the case of digital products, 60% of CO2 emissions occur during the usage phase, with the figure rising to 80% for home appliances and social infrastructure systems. In view of this fact, as the second contribution, Toshiba Group has been tackling reduction of energy consumption of products during usage by setting annual targets since the launch of the Second Voluntary Environmental Plan in fiscal 1996.**

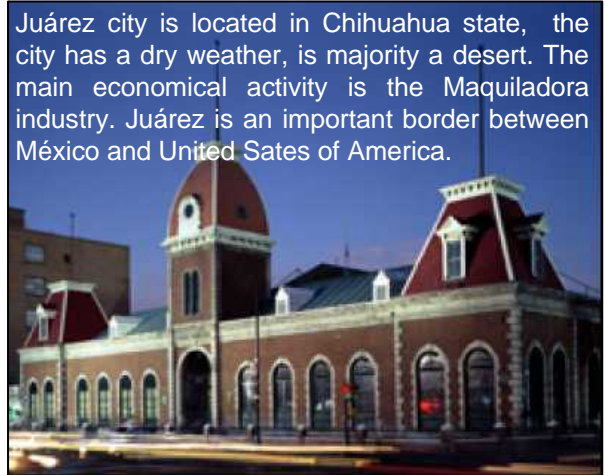
**Best Regards,**

**Y. Kondo**

# Introduction of Toshiba Electromex

Has been working on all-hands environmental conservation activities organizing special structure with conducting environment-conscious business

Location of Toshiba México



Juárez city is located in Chihuahua state, the city has a dry weather, is majority a desert. The main economical activity is the Maquiladora industry. Juárez is an important border between México and United States of America.

## Company Profile (as of February 2009)

<b>Name</b>	Toshiba Electromex S.A. de C.V.
<b>Location</b>	Avenue Río Bravo #1230 Parque Ind.Río Bravo, Zaragoza D.B. Chihuahua, México
<b>Telephone Number</b>	01 915 858 0005
<b>President</b>	Yuji Kondo
<b>Established</b>	November 26, 1986
<b>Shareholders</b>	Toshiba America Consumer Products, L.L.C; 100 %
<b>Employees</b>	505 Male + 550 Female + 6 Indirect Japanese + 5 Ind. USA = 1066 employees
<b>Products</b>	LCD TV SETS.



Toshiba Electromex has been enhancing environmental activities setting environmental policy to leave our bountiful Earth for the future based on “Toshiba Management Policy” , that has principle of respect for human rights.

## Environmental Policy

### Environmental policy

### “TO PRESERVE THE ENVIRONMENT”



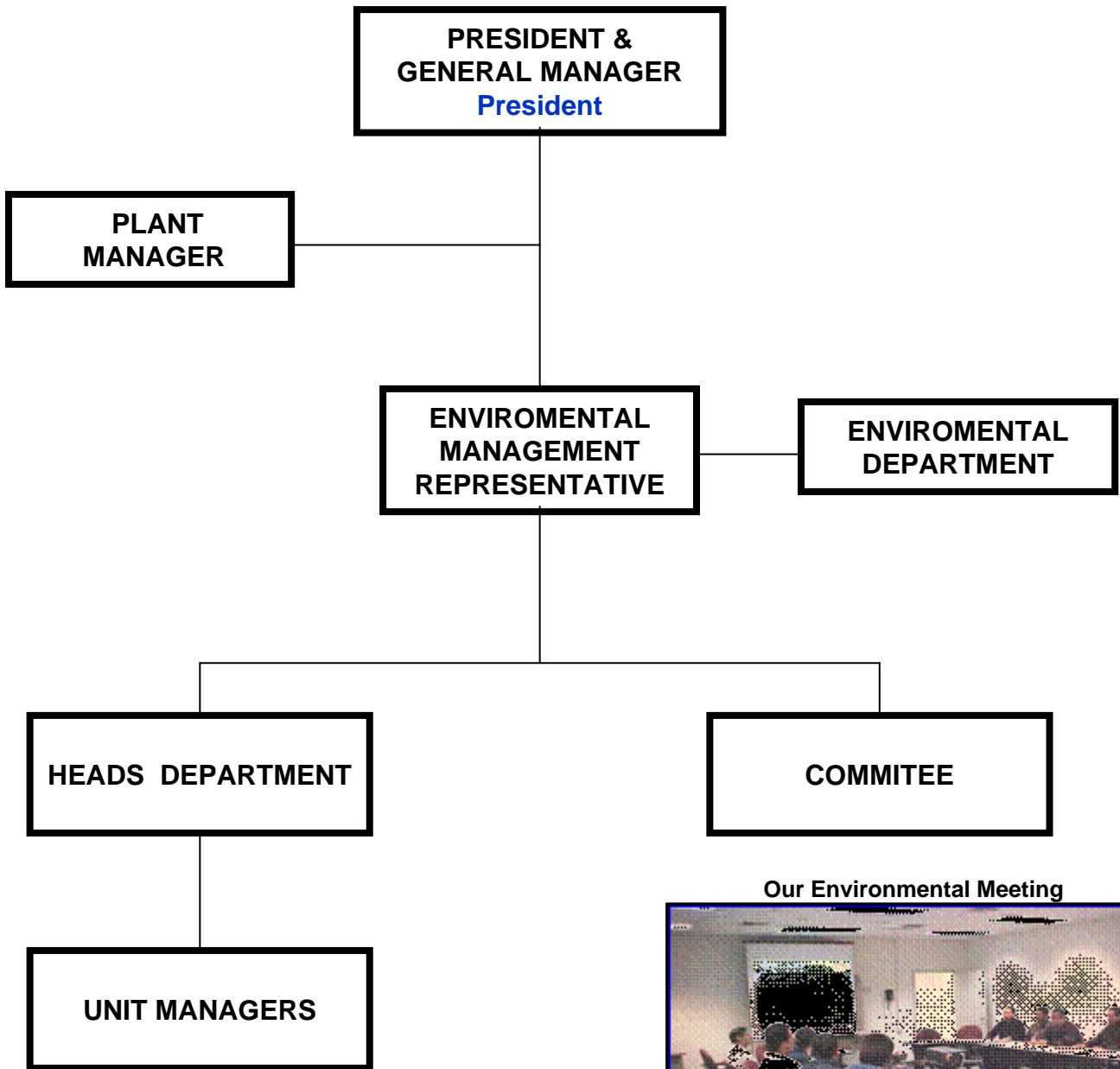
Our commitments are:

- Comply with legal and corporate environment requirements
- Identify, prevent and control any pollution to the environment.
- Establish a continuous improvement of our processes promoting the recycling, reduction and elimination of hazardous substances and residues.
- Lead our productive process toward the environmental benefit of the community
- To promote the system of green procurement and green production to assure that all products must be free from restricted substances.
- To assure that the environmental policy is understood, established and supported by all levels of the organization we will;
  - Explain it to new hire personnel
  - Post it through the plant
  - Review it during internal audits
  - Review it by the president of the company

President, Yuji Kondo

## Organizational Structure

With Toshiba Electromex formulate effective structure on environmental conservation system and has been conducting activities settling commission, responsibility and authority. The organization is headed by the president who oversees the committee that discuss and decide important matters.



Our Environmental Meeting



## Environmental Management System (EMS)

Toshiba Electromex were certificated on ISO14001, International Standard, in August 2002. Has promoted to create positive structure for environmental conservation and continuous activities creating EMS based on ISO14001. EMS is a basic method based on PDCA cycle (Plan, Do, Check, Action) and certified all over the world. By circling this cycle, we aim to continuous improvement and reduction of environmental impact.

### PDCA Cycle



### ISO14001 certification History

Date	Event
Dec 2008	Recertification ISO 14001
May 2008	Recertification ISO 14001
June 2007	Surveillance
February 2006	Surveillance
February 2005	Recertification ISO 14001
August 2002	ISO 14001 Certified



## Environmental Voluntary Aim and Target

Among Toshiba Electromex , after the 1<sup>st</sup> Voluntary Plan formulated in 1993, we have facilitated the 4<sup>th</sup> Voluntary Plan subject form 2005 to 2010. Voluntary Plan means the plans that companies take actions voluntarily.

### Toshiba Electromex 4<sup>th</sup> Voluntary Plan (2005 - 2010)

Classification	Indicators	Target in 2010 (for 2004)
Prevention of Global Warming	Basic Unit of energetic origin CO2 emission	12% reduction of output rate
Efficient utilization of resources	Basic Unit of total waste	18% reduction of output rate
	Landfill amount	Landfill ratio; less than 1%
Control of Chemicals	Release to air and water are	10% reduction

### (Toshiba Electromex) Environmental Aim, Target and Result

Aim	Description	Target in 2008	Result of 2008	Eval.
Reduction of waste	Basic Unit of total waste	12% reduction (for 2004)	Reduced by 50 %	OK
Zero Emission	Reduction of landfill	Less than 4%	1.4%	OK
Reduction of environmental impact by Chemical usage	Reduction of air emission by chemicals	50% reduction (for 2004)	Reduced by 58.8%	OK
Prevention of Global Warming	Reduction of basic unit of CO2 emission	50% reduction (for 2004)	Reduced by 77.9%	OK
Promotion of Green Procurement	The ratio of GREEN	100%	100%	OK

### Measures for Voluntary Plan

✓ **Waste** → In order to reduce the waste , Toshiba Electromex is reusing part of our waste like the wood pallets, carton boxes, the packing material ,etc. Additionally, external vendors are contributing to recycle our waste to reduce the waste in the Landfill.

✓ **Landfill Ratio** → In order to reduce the waste in the Landfill, Toshiba Electromex is monitoring and making audits with the recyclers which are external companies, to monitor that they are doing the proper things to minimize the waste in the Landfill.

✓ **CO2 Emission** → Toshiba Electromex has a plan for Energy Savings. Our Target is to reduce 50% the energy consumption compared with fiscal year 2004.

✓ **Consumed and emitted chemicals** → Toshiba Electromex used in the past around 185 chemical substances, some of them were not friendly to the environment. So far we just handle around 103 chemical substances. The hazardous chemical substances were eliminated already. The 103 chemical substances has chemical contents allowed and regulated by the current laws.

## EN1 Materials Used by Weight or Volume

Main factors of environmental impact are energy, discharge, waste and chemicals from business activities. We keep handle on these impacts and develop several measures to reduce them as much as possible.

### Resources



Materials, Etc.

30329 t/yr

### Energy



Electricity  
4544433 kWh/yr  
Gas  
101509 m3/yr

### Water



Waterworks  
26620 m3/yr

### Chemicals



Consumed  
Isopropyl Alcohol  
and Flux 4 t/yr

## INPUT

Toshiba Electromex S.A. de C.V.

Procurement

Production

Office



## OUTPUT



TCO2 Energy + Gas  
2858 t/yr



Discharge  
11979 m3/yr

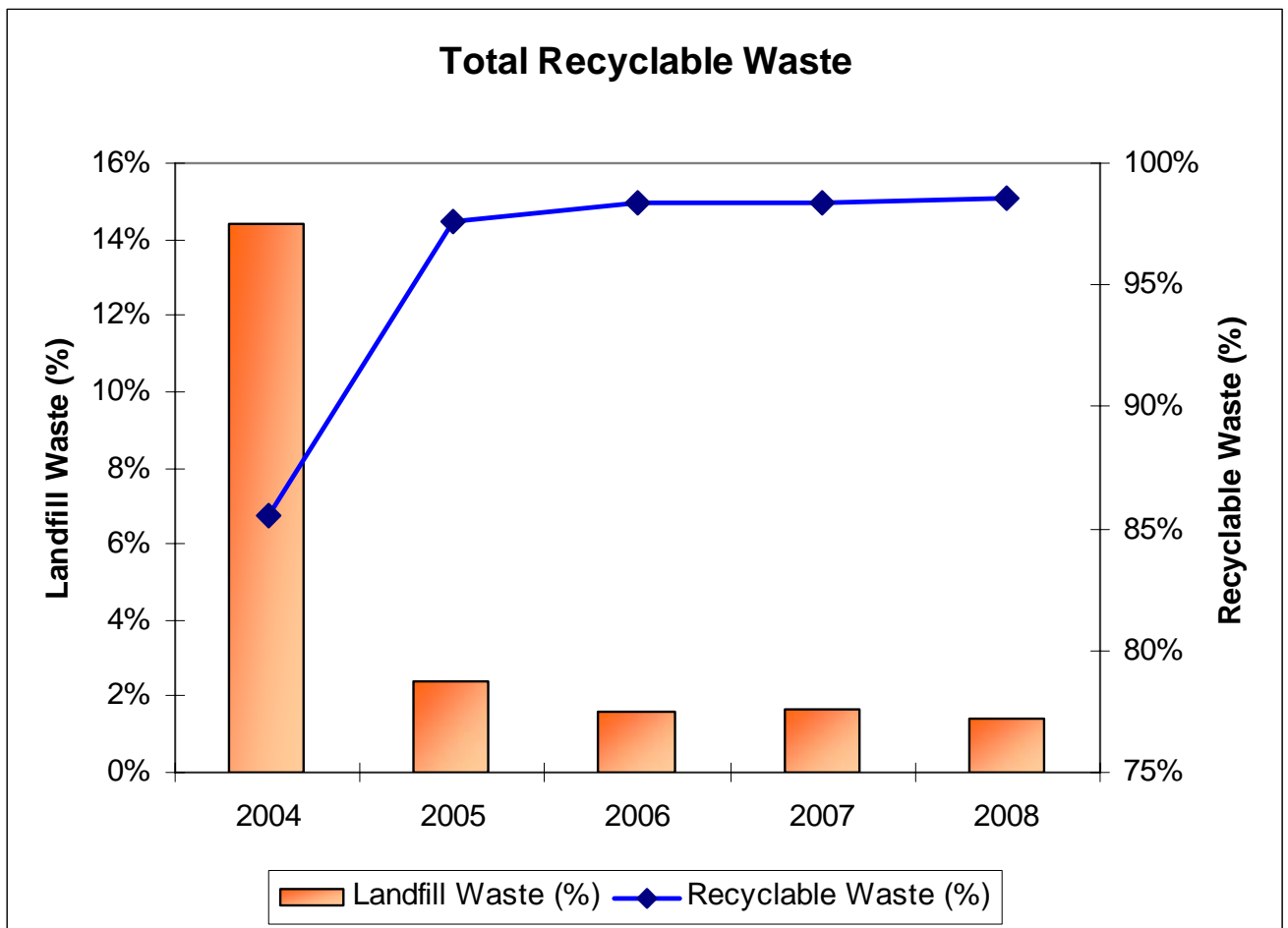


Waste  
1443 t/yr

## EN2 Percentage of Materials Used that are Recycled

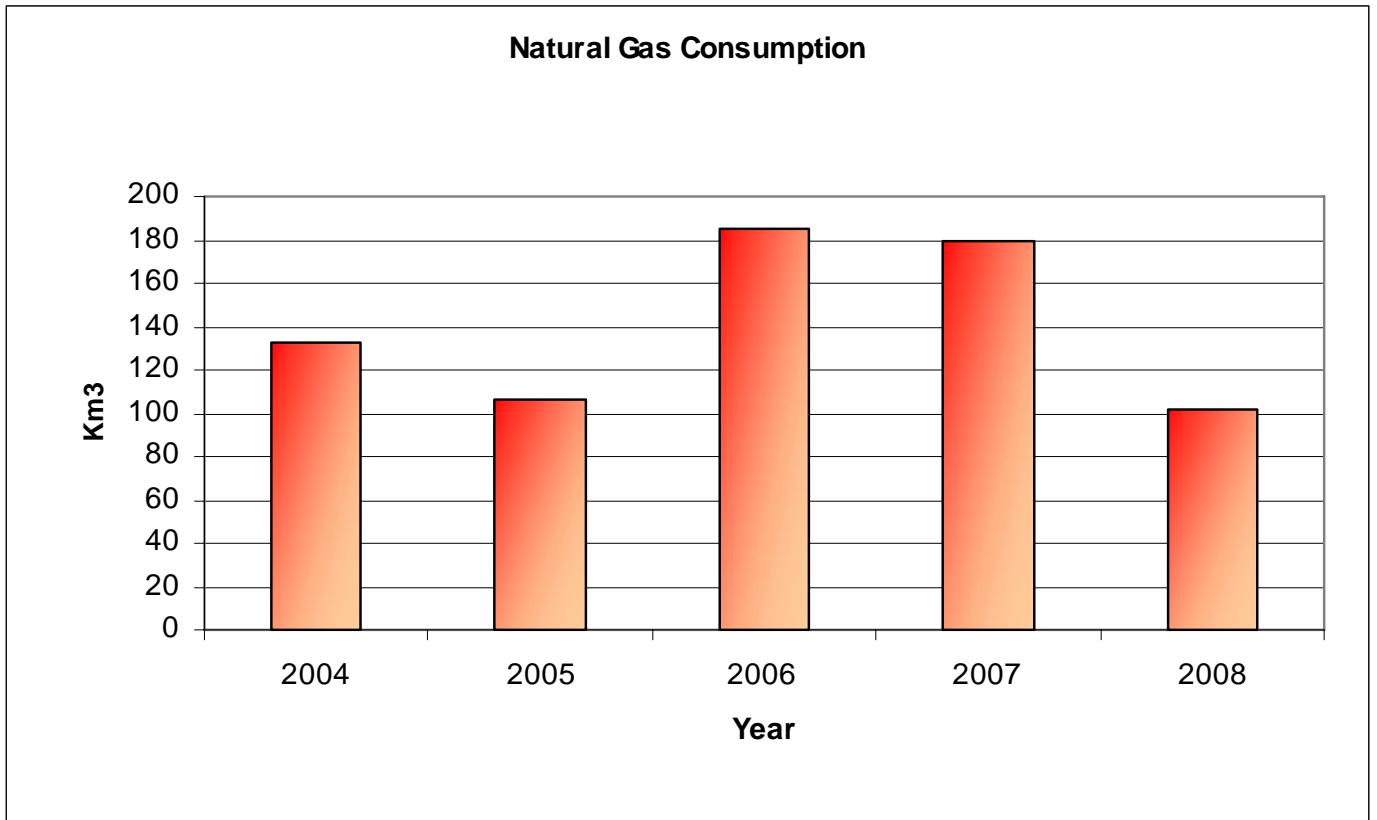
Toshiba Electromex recycled some of the materials used on production, as: wood, plastic, and cardboard.

Total Recyclable Waste					
	2004	2005	2006	2007	2008
Total Waste (Tons)	1047	1885	2326	4475	1443
Landfill Waste (Tons)	151	45	38	74	20
Recyclable Waste (Tons)	896	1840	2288	4401	1423
Landfill Waste (%)	14%	2%	2%	2%	1%
Recyclable Waste (%)	86%	98%	98%	98%	99%



## EN3 Direct Energy Consumption by Primary Energy Source

NATURAL GAS (Km <sup>3</sup> )					
Year	2004	2005	2006	2007	2008
Total	133	106	185	180	102



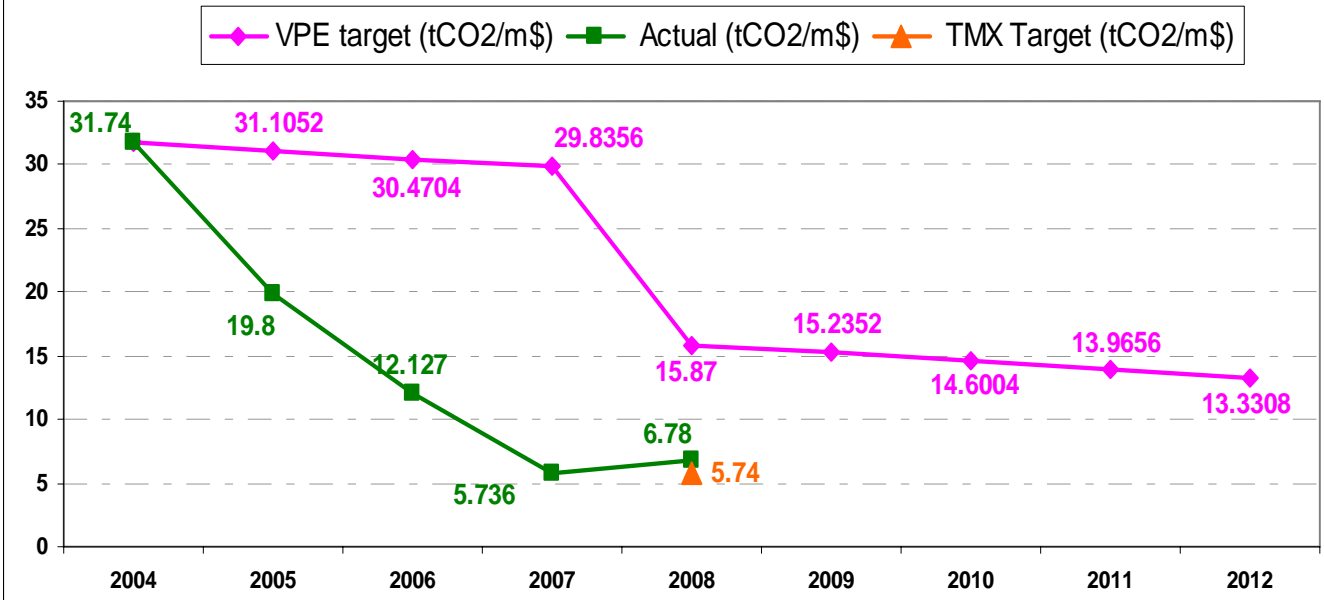
The maximum use of gas comes from cafeteria and heaters. On winter when the temperature is lower the heaters remained turned on almost all the time.

## EN3 Direct Energy Consumption by Primary Energy Source

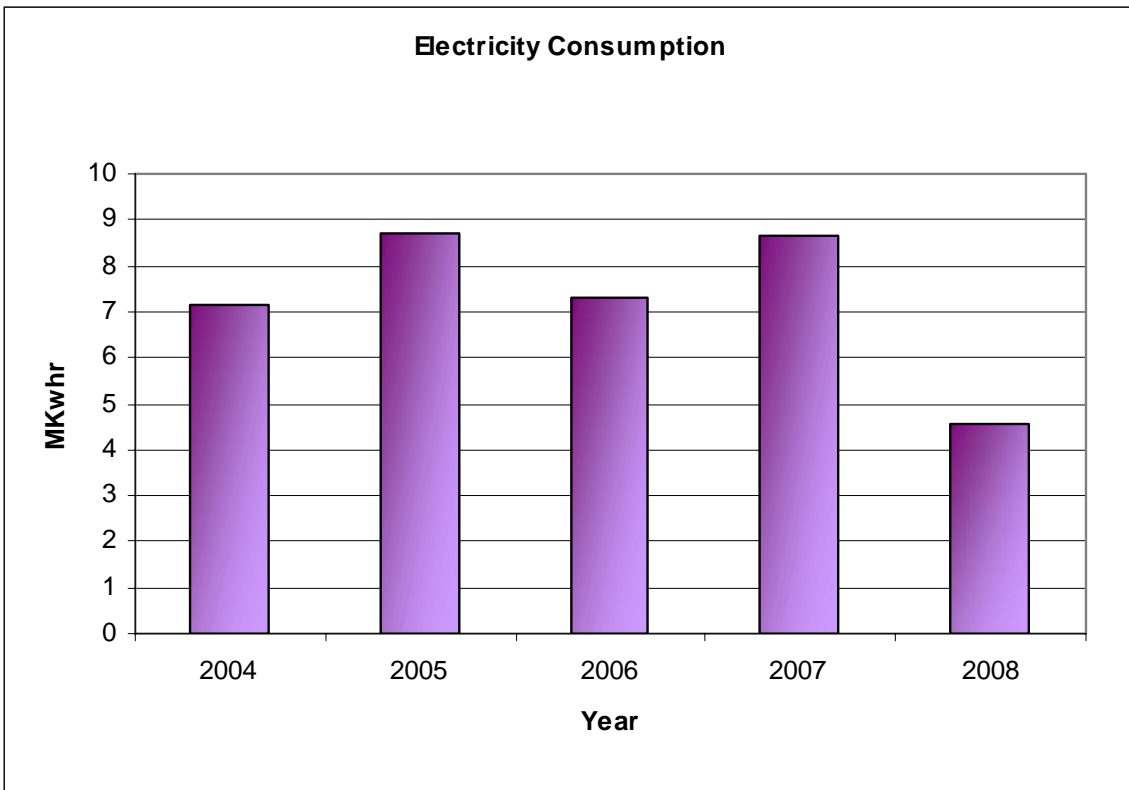
### ELECTRICITY (MKwhr)

Year	2004	2005	2006	2007	2008
Total	7	9	7	9	5

### Emissions CO2



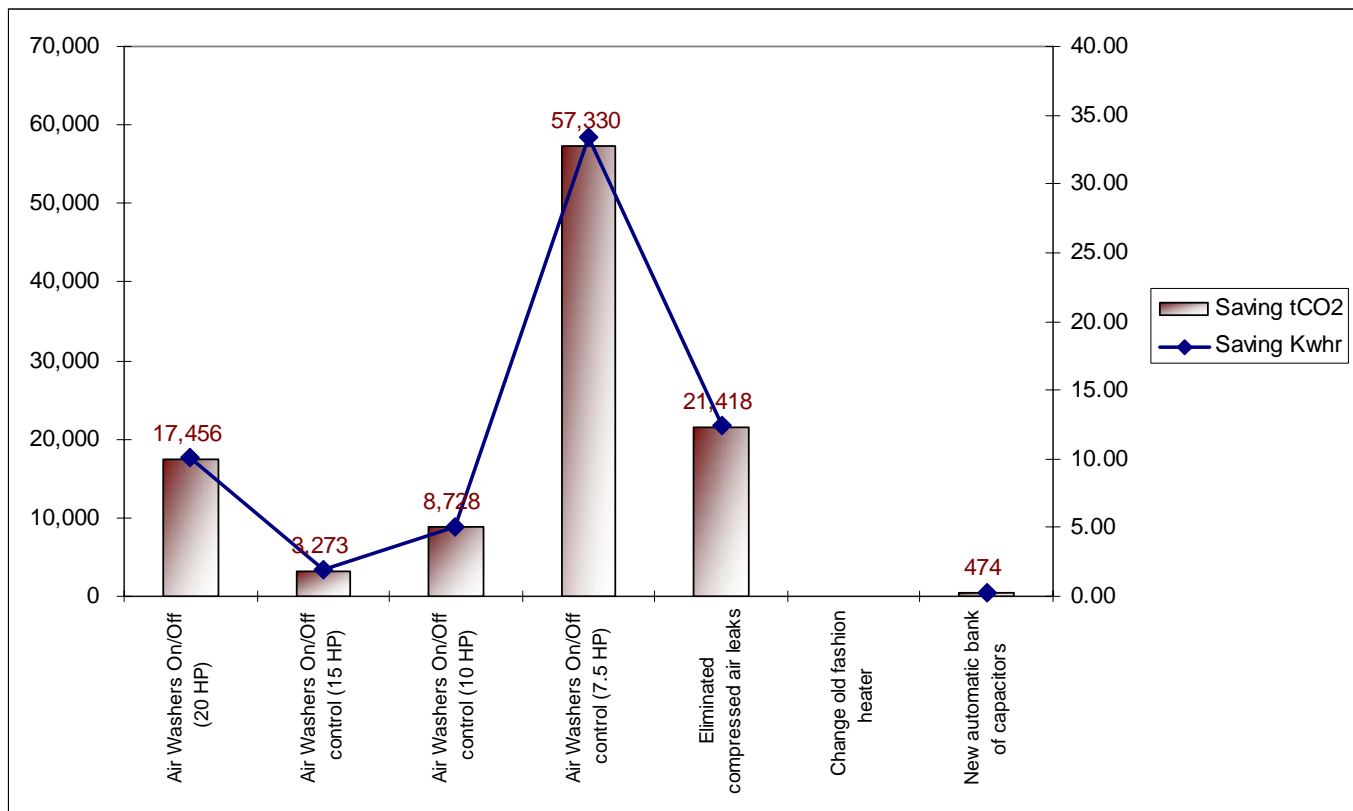
### Electricity Consumption



## EN5 Energy Saved Due to Conservation

Summary of Energy Saving Activities and their Environmental Impact to reduce CO2.

N°	Activity	Forecast						FY 2008A Finish Activity	Actual April - September		Actual October - March		
		Power (kw)	Qty's of Equipment	Total Power (Kw)	Savings Hours	Year savings Kwhr	Year Total TCO2		FY 2008A savings Kwhr	Year Total savings TCO2	FY 2008B savings Kwhr	Year Total savings TCO2	
1	Air Washers ON/OFF control (20 Horsepower)	14.92	8	119.36	1.5	23,275	13.55	Jul-08	17,456	10.16	0	0	
2	Air Washers ON/OFF control (15 Horsepower)	11.19	2	22.38	1.5	4,364	2.54	Jul-08	3,273	1.90	0	0	
3	Air Washers ON/OFF control (10 Horsepower)	7.46	8	59.68	1.5	11,638	6.77	Jul-08	8,728	5.08	0	0	
4	Air Washers ON/OFF control (7.5 Horsepower)	5.60	6	33.6	17.5	76,440	44.49	Jul-08	57,330	33.37	0	0	
5	Eliminated compressed air leaks	11.19	4	44.76	24	270,708	157.55	Aug-08	21,418	12	81,876	48	
6	Change old fashion heater for new fashion	0.25	2	0.10	8	104	0.06	Nov-08			104	0	
7	Install new Automatic bank of capacitors					474	0.28	Apr-08	474	0.28	474	0.28	
						<b>total</b>	<b>387,003</b>	<b>225</b>		<b>108,679</b>	<b>63</b>	<b>82,454</b>	<b>48</b>



## EN7 Initiatives to Reduce Indirect Energy Consumption

Global Warming are getting more serious, and the global climate change is on the ropes. To reduce CO2, one of the major factor of the global warming, is a common matter of overriding concern. Toshiba Electromex has evolved various energy-saving approaches positively taking top priority on.



Before

More light in halls.



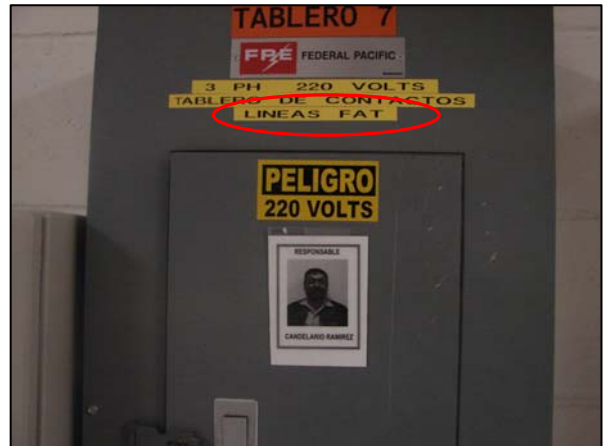
After

Less usage of lights in halls, production lines, and office areas.



Before

Different areas were concentrated in one electric panel board.



After

One electric panel board for each area, like ACM, Fats, office areas, warehouse, etc. This way can be turn it off independently.

## EN7 Initiatives to Reduce Indirect Energy Consumption



De-lamping and turn off lamps



Motion Sensor

When is no movement detected, the light turn off automatically

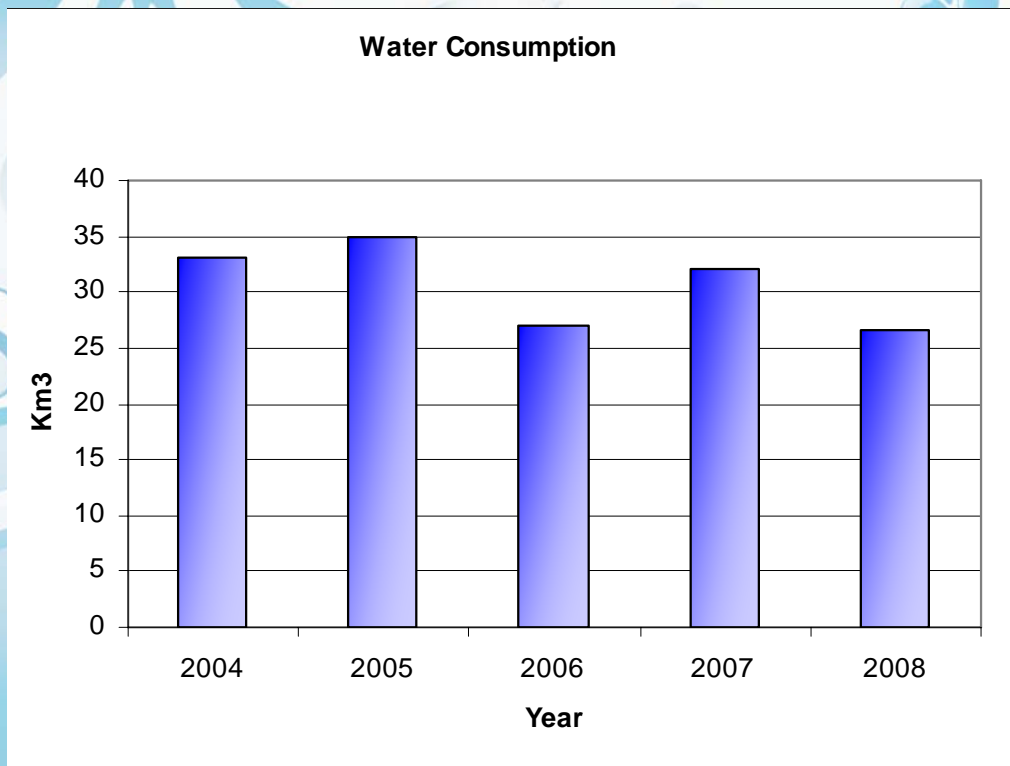
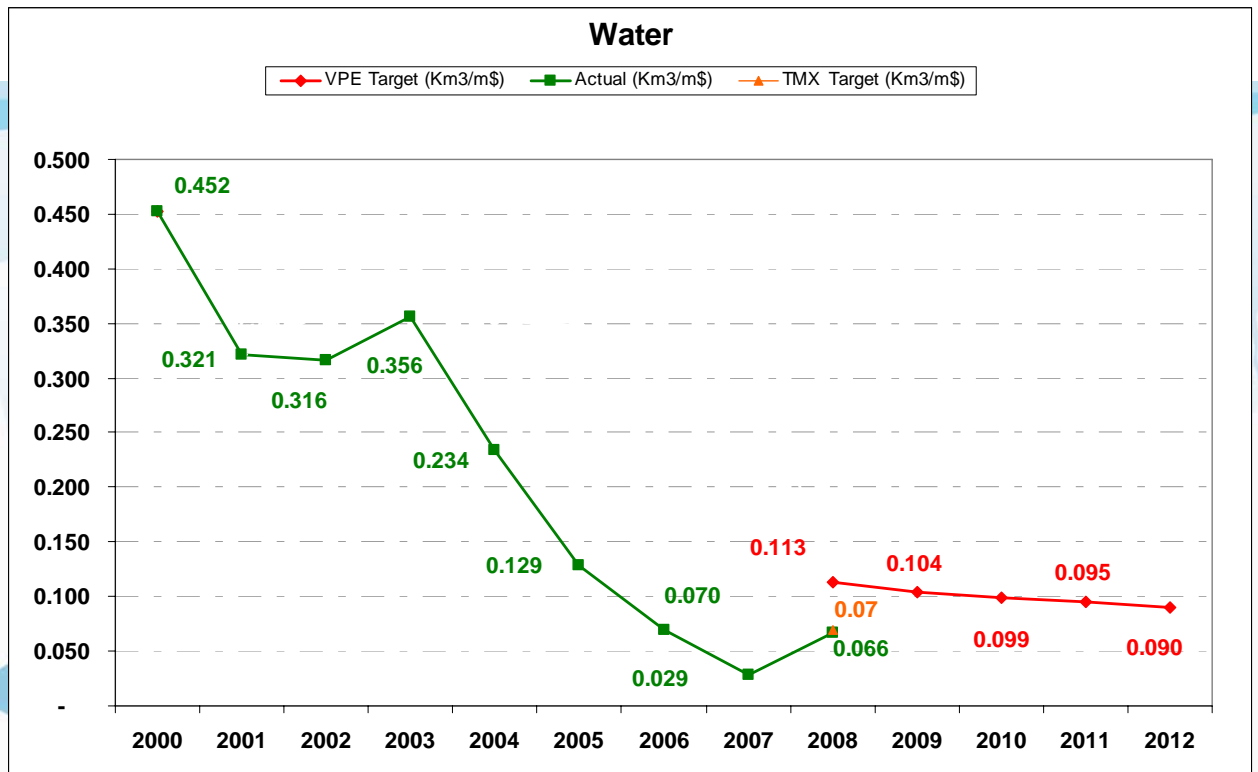


56.28 t-CO2

- ❖ Implementation of a daily control On/Off of all the lamps at the manufacturing areas, office areas, warehouse and other areas.
- ❖ Installation of Motion sensors at different areas
- ❖ Turning off the 50% of the total lamps at the offices, line production, and halls.
- ❖ Implementation of movement sensors at different areas, like office areas, and restrooms.

## EN8 Total Water Withdrawal by Source

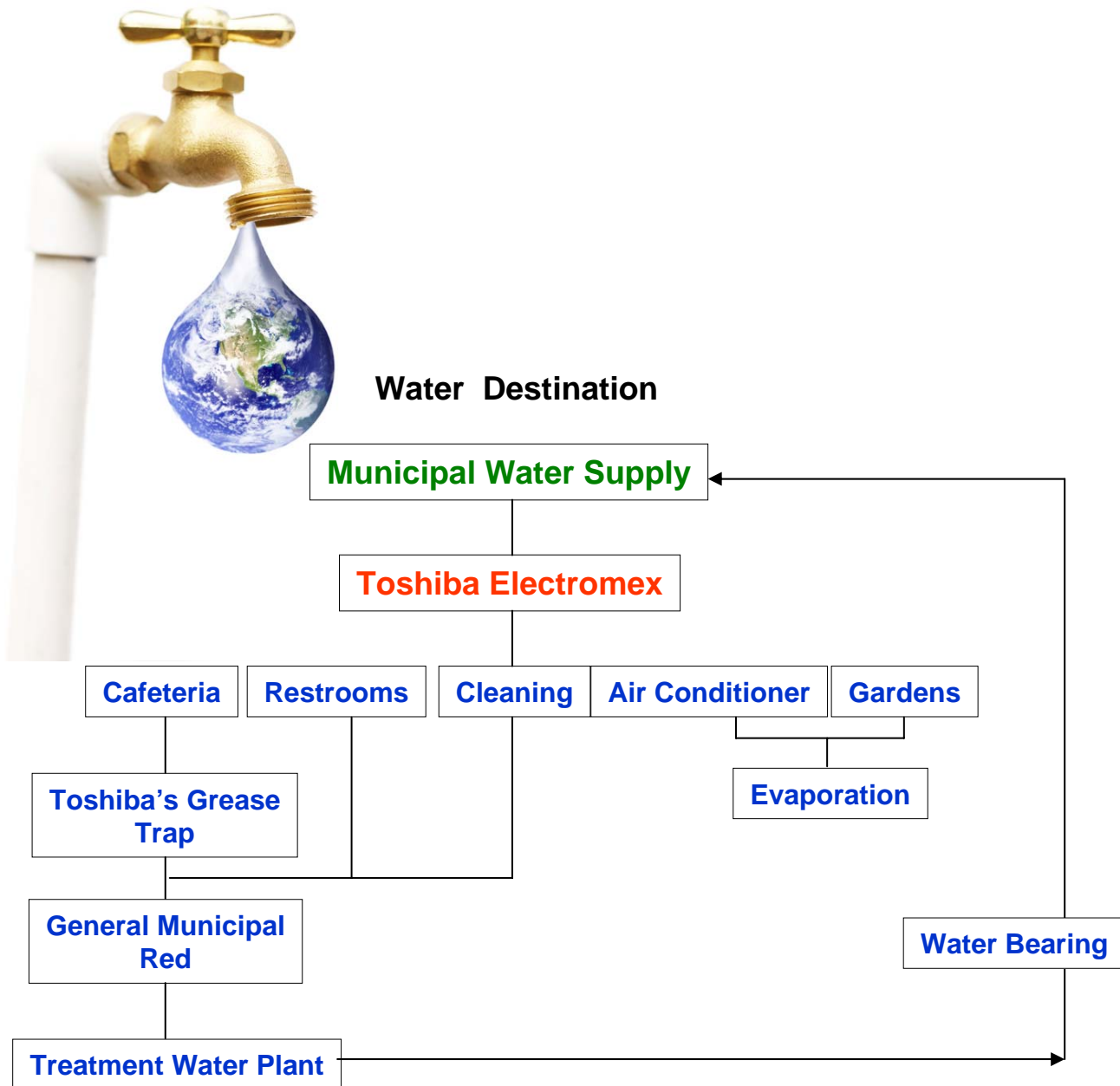
Year	2004	2005	2006	2007	2008
<b>Total</b>	33	35	27	32	27



## EN9 Water Sources Significantly Affected by Withdrawal of Water

No water courses are significantly affected by the withdrawal of water for our operations.

Toshiba Electromex sets out the commitment to continually improve the efficiency with which we use raw materials, energy and natural resources including water.



## EN16 Total Direct and Indirect Greenhouse Gas Emissions by Weight

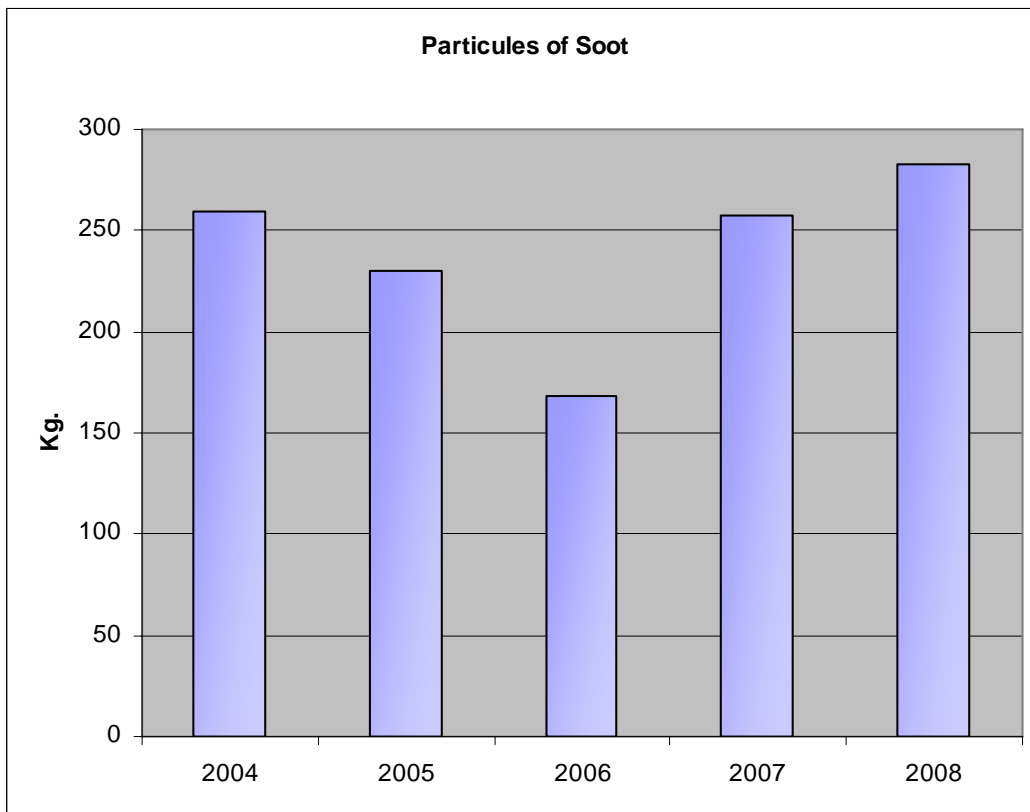
Emissions displayed in the table below are from the machinery, equipment or activity that generates pollutants.

Pollutant	Annual Emission		
	Quantity	Unit	Estimation Method
Total Suspended Particles (PST)	245.76	Kg/yr	MD
<b>Total</b>	<b>245.76</b>	Kg/yr	

\* MD: Direct Measurement

Emissions are derived from measuring the emission in agreement with the specified in the Official Mexican Regulation

Exhaust Fan					
	2004	2005	2006	2007	2008
Measure One time Per Year (Kg)	260	230	168	257	283



## EN18 Initiatives to Reduce Greenhouses Gas Emission and Reductions Achieved

Kyoto's Protocol is an agreement made under the United Nations Framework Convention on Climate Change (UNFCCC) with the objective of reducing greenhouse gases that cause climate change.

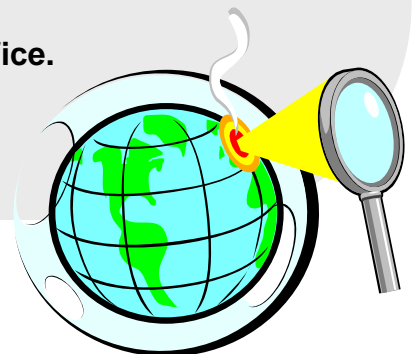
The objective is to achieve "stabilization of greenhouse gas concentrations in the atmosphere at a level that would prevent dangerous anthropogenic interference with the climate system".

The Intergovernmental Panel on Climate Change (IPCC) has predicted an average global rise in temperature of 1.4° C (2.5° F) to 5.8° C (10.4° F) between 1990 and 2100.

Proponents also note that Kyoto is a first step as requirements to meet the UNFCCC will be modified until the objective is met, as required by UNFCCC Article 4.2.

Toshiba Electromex has made some changes in order to reduce greenhouse gases, as:

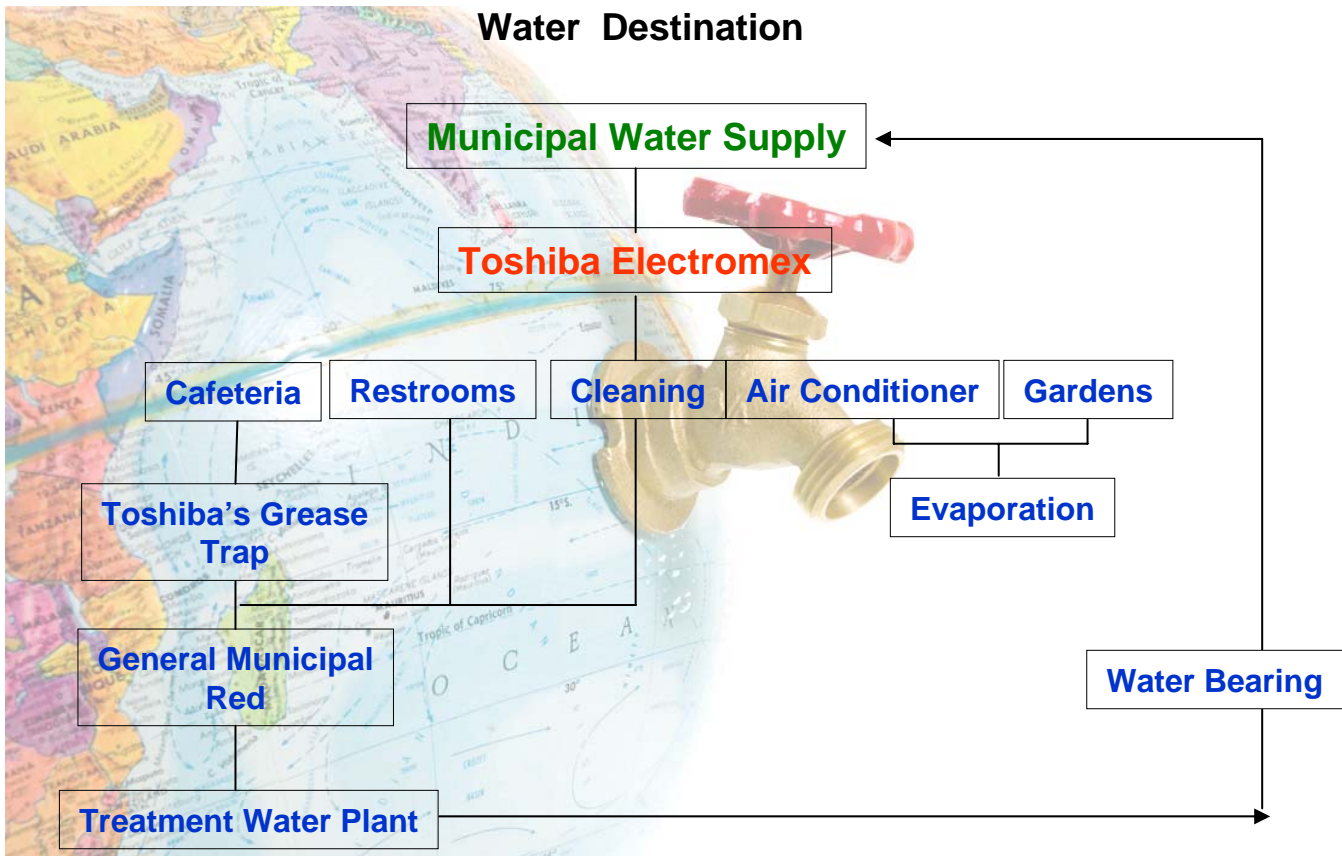
- ❖ As the freon gas contains hydroflourocarburo, that is a greenhouse gas, Toshiba has replaced refrigeration units that use this gas, by other that use SUVA 407C gas.
- ❖ Reduce the time of starting of the oven of one hour to 30 minutes before its use in production in ACM area.
- ❖ Separate areas at electrical panel boards, in order to turn off an specific area at the time.
- ❖ Reduce the level of lights on building areas.
- ❖ Install returning ducts for the air condition at each office.
- ❖ Install an energy saving air compressor equipment.



## EN21 Total Water Discharge by Quality and Destination

### Total Discharge of Water M3 Fiscal Year 2008

FY2008							
Water from Municipal	WATER USAGE DISTRIBUTION ( M3 )						Discharge at Drainage
Consumption (M3)	Manufacturing	Restroom 10%	Cafeteria 25%	Cleaning 1%	Green Area 31%	Air Conditioners 33%	Total Volume (M3)
26621	0	2662	6655	2662	8253	8490	11979

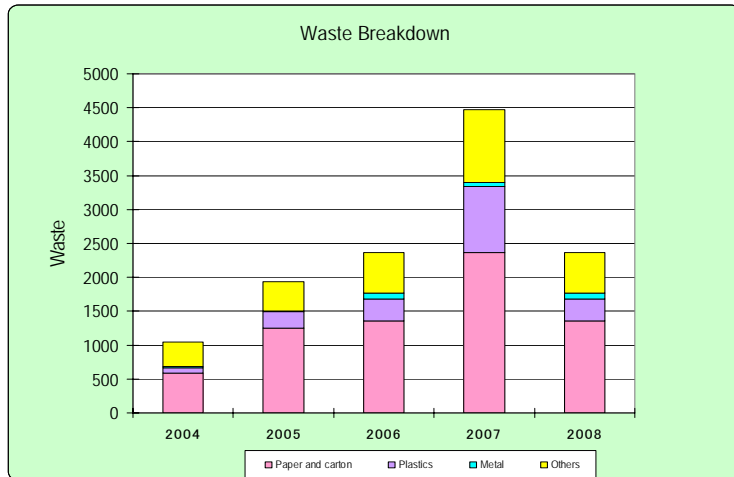


## EN22 Total Weight of Waste by Type and Disposal Method

### Trend of broken-down waste (2004 - 2008)

We have promoted the efficient utilization of waste based on 3R (**Reduce, Reuse, Recycle**) against the increase of environmental impact along business activities.

Also we periodically inspect recyclers and disposers and collect manifest to supervise proper waste treatment.



### Approaches to reduce waste and landfill ratio



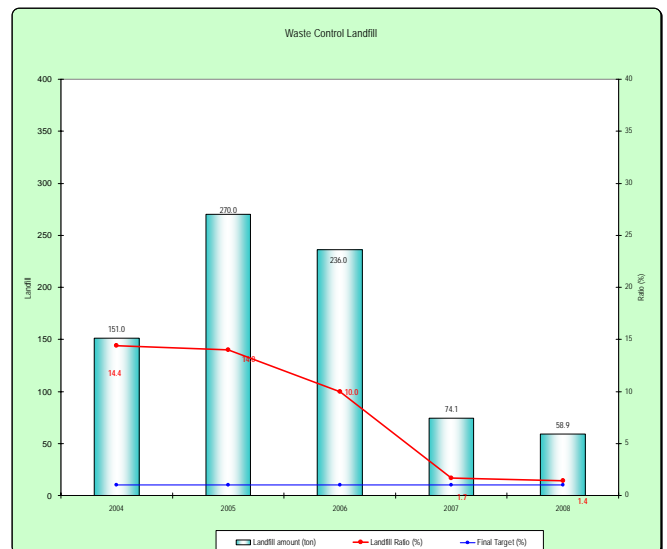
Trash segregation, plastic pallets reusing, wood pallet reusing, carton box reusing with local vendors, doing regular inspections to recycling companies of our waste.

### Trend of generated waste and landfill

#### Zero Emission

Zero Emission is the target to close landfill ratio less than 1% against total waste based on the 4<sup>th</sup> Toshiba Electromex Voluntary Plan.

By thorough waste segregation and reviewing and changing the way to dispose waste, we have facilitated diverse measures.





## EN23 Total Number and Volume of Significant Spills

Even though Toshiba Electromex doesn't suffered any spill in 2008, the company keep training the personnel and carrying out mock.

### Emergency Training

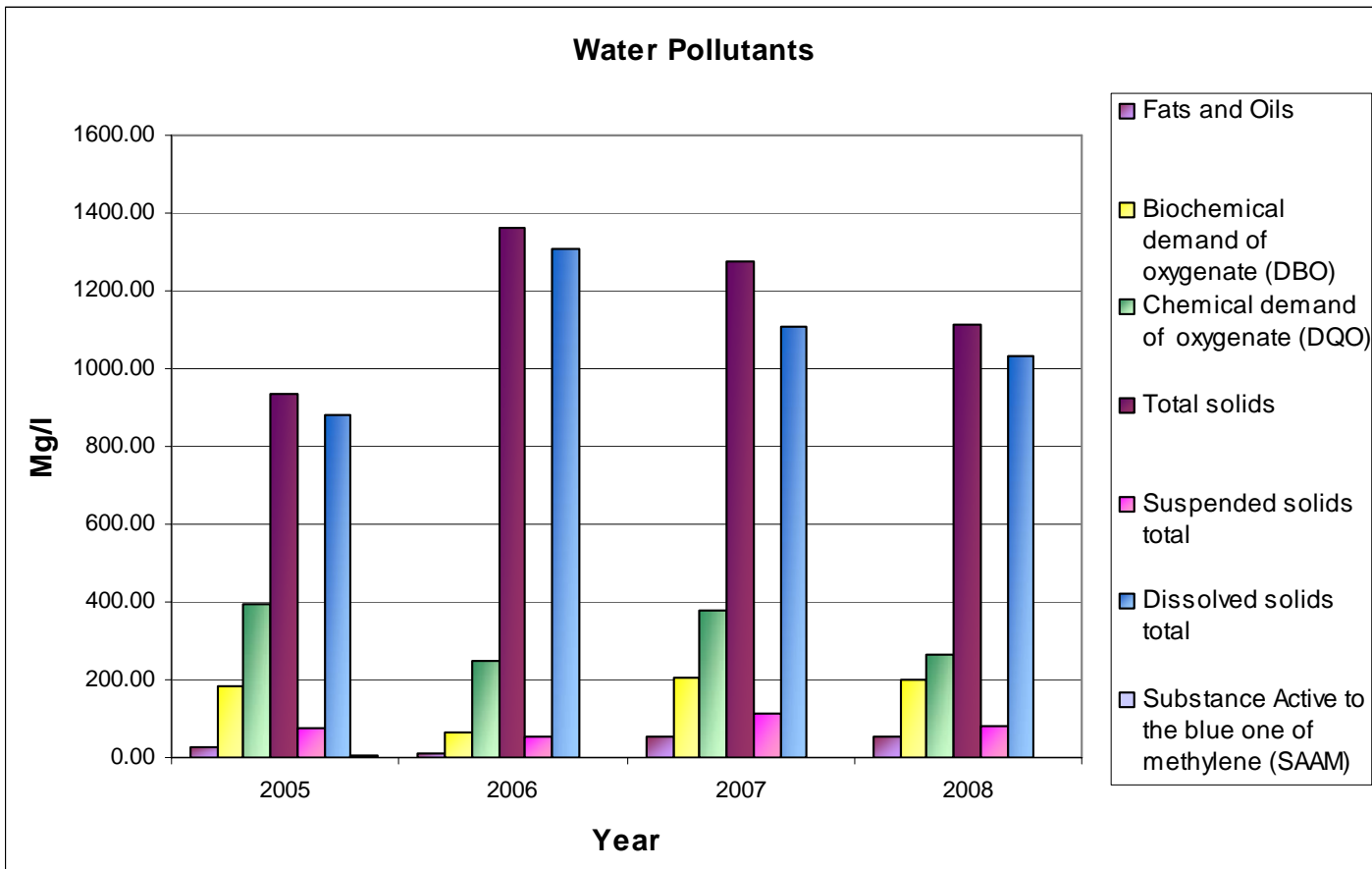
At Toshiba Electromex, facilities and equipments with high-loaded environmental impact are classified, we have conducted well-planned training on the assumption that emergency occur in those places. Exposed issues are promptly corrected and feed back to our training.

Date	Facilities, Equipments	Assumption
January 08	Handling of Extinguishers and Chemicals Substances	To learn to handle a extinguisher and contain chemical spills.
May 08	Training Biological Infection	To learn how to handle a biological spill.
June 08/ Oct 08/ Dec 08	Hazardous Waste	To learn to contain a chemical spill.
December 08	Training in Extinguisher	To learn to handle a extinguisher in case of fire.
Aug 08/ Sep 08	OHSAS 18001	To learn about the concept of OHSAS 18001 and how to apply it.
June 08	First AID	To learn how help when in an accident.



## EN25 Identity, Size, Protected Status, and Biodiversity Value of Water

Water Pollutants				
mg/l	2005	2006	2007	2008
Fats and Oils	29.50	8.48	52.10	52.07
Biochemical demand of oxygenate (DBO)	182.00	66.00	208.00	199.50
Chemical demand of oxygenate (DQO)	392.00	247.87	376.60	266.10
Total solids	933.30	1360.00	1273.70	1111.50
Suspended solids total	74.90	52.50	111.30	80.00
Dissolved solids total	880.00	1307.50	1110.00	1031.50
Substance Active to the blue one of methylene (SAAM)	3.20	0.10	1.06	1.60



## EN26 Initiatives to Mitigate Environmental Impacts of Products

### Green Procurement

Toshiba Electromex has been according priority purchasing environment-conscious materials, bolstering “Green Procurement” to create Eco-Conscious Products (ECP). Based on Toshiba Green Procurement Guidelines, Toshiba has developed drastic operations and managerial systems to provide information for our customers.

### Approaches to Eliminate Chemical Risks

In cooperation with suppliers, Toshiba Electromex surveys, component manufacturers about their environmental performance. After some chemical analysis of components and Green Manufacturers assessment about harmful substances, Toshiba select which cause the minimum environmental impact (According with JPSSI). Toshiba development a closely relationship with its manufacturers . Toshiba feedback our needs to vendors by Green audits on site, in order to establish a green chain supply. In developing ECPs, we utilize a database containing the results of the environmental performance survey.

In addition, chemical substance analysis is applied to detect hazardous chemical substances contained in products. Working in cooperation with component manufacturers, the components containing chemical substances banned by the RoHS Directive have been replaced by alternative non hazardous components.

### Green Procurement Criteria

#### Criteria of selecting on Vendors

- The New proposed vendor must comply with all requirements from Japan Toshiba (JGPSSI).
- The New proposed vendor must show compromise and take care of environmental issues, and comply with environmental regulations like ISO14000.

#### Criteria of selecting on Materials

- The materials or components must be inside specifications regarding the six prohibited substances given by Toshiba Japan (RoHS) regulations.



## Green Procurement

### Process of Green Procurement

#### Vendors

Parts/Raw materials - Precise Analysis - Information of Analysis -Use/Non-use Declaration - Survey (JGPSSI)



#### Green Procurement

*-Acceptance of component parts*

Follow Process of Green Procurement

*-Inspection*

Toshiba Incoming Inspection in “Green Compliance Laboratory”,  
Suppliers Survey on Site.

*-Characteristic evaluation*

X-Ray Fluorescence Machine, Check List of JGPSSI



#### Disclosing

Rank A	Cadmium and its compounds, hexavalent chromium, lead and its compounds, mercury and its compounds, Tributyl Tin (TBT), Triphenyl Tin (TPT), Tributyl Tin Oxide (TBTO), etc. Total: 32 Substances.
Banned	
Rank B	PVC, TBBPA, Brominated Flame Retardant (Except PBB, PBDE and TBBPA), etc. Total: 20 Substances.
Reduce and replace to contain products	
Rank C	Ozone Depleting Substances (CFCs, HCFCs, HBFCs, Carbon Tetrachloride), etc. Total: 6 Substances.
Strive to control usage	



Our technicians making a X ray test



Our technicians making hexavalent chrome analysis

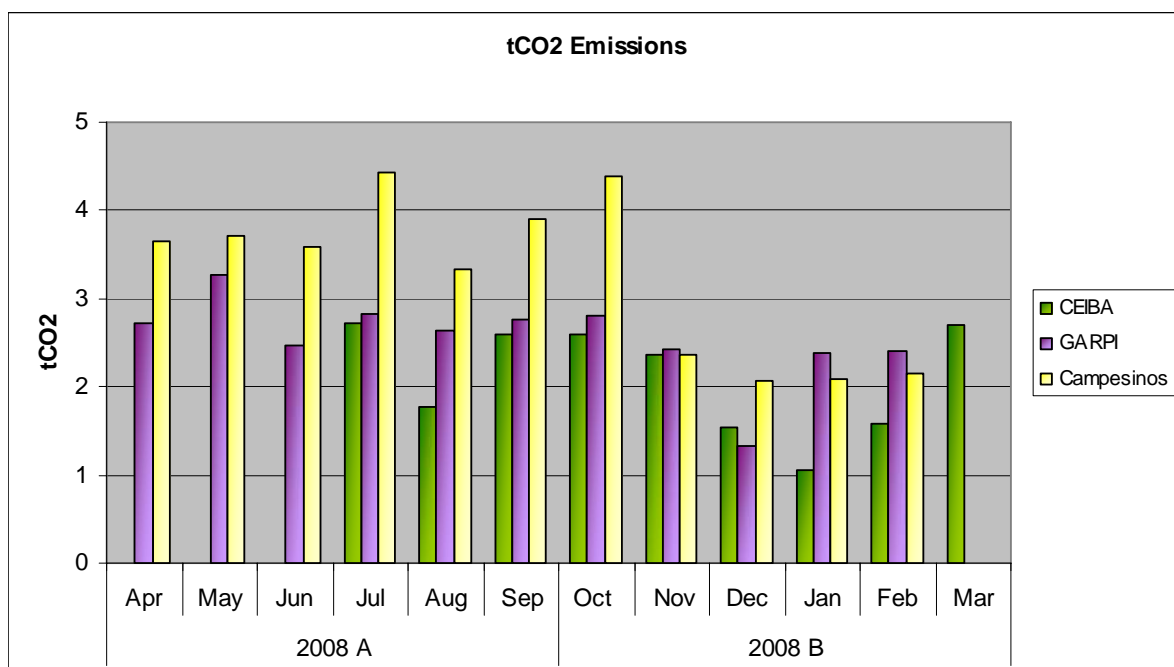
## EN29 Significant Environmental Impacts of Transporting

The next analysis is for transporting members of workplace of Toshiba Electromex.

CEIBA Transport												
	2008 A						2008 B					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Days	0	0	0	23	15	22	22	20	13	20	20	22
Units/ Day	0	0	0	13	13	13	13	13	13	5	13	13
Turns/ Day	0	0	0	4	4	3	3	3	3	4	4	4
Turns/ Month	0	0	0	1196	780	858	858	780	507	400	1040	1144
Fuel/ Day (Lts)	45	45	45	45	45	45	45	45	45	20	30	47
Fuel/ Month (Lts)	0	0	0	1035	675	990	990	900	585	400	600	1034
tCO2	0	0	0	3	2	3	3	2	2	1	2	3

GARPI Transport												
	2008 A						2008 B					
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Days	22	27	21	23	21	22	23	19	12	20	20	
Units/ Day	13	13	12	12	12	12	12	12	12	3	12	
Turns/ Day	2	2	2	2	2	2	2	2	2	4	4	
Turns/ Month	572	702	504	552	504	528	552	456	288	240	960	0
Fuel/ Day (Lts)	47	46	45	47	48	48	47	49	43	45	46	
Fuel/ Month (Lts)	1041	1247	942	1081	1008	1056	1072	925	510	906	920	0
tCO2	3	3	2	3	3	3	3	2	1	2	2	0

Campepinos Transport												
	2008 A						2008 B					
	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	March
Days	18	23	23	23	20	22	23	19	13	20	20	
Units/ Day	10	10	11	10	11	11	11	9	9	2	9	
Turns/ Day	3	3	3	3	2	2	2	2	2	2	2	
Turns/ Month	540	396	759	690	440	484	506	342	234	80	360	0
Fuel/ Day	77	62	60	74	63	68	73	48	61	40	41	
Fuel/ Month	1391	1419	1372	1694	1268	1492	1677	906	788	800	823	0
tCO2	4	4	4	4	3	4	4	2	2	2	2	



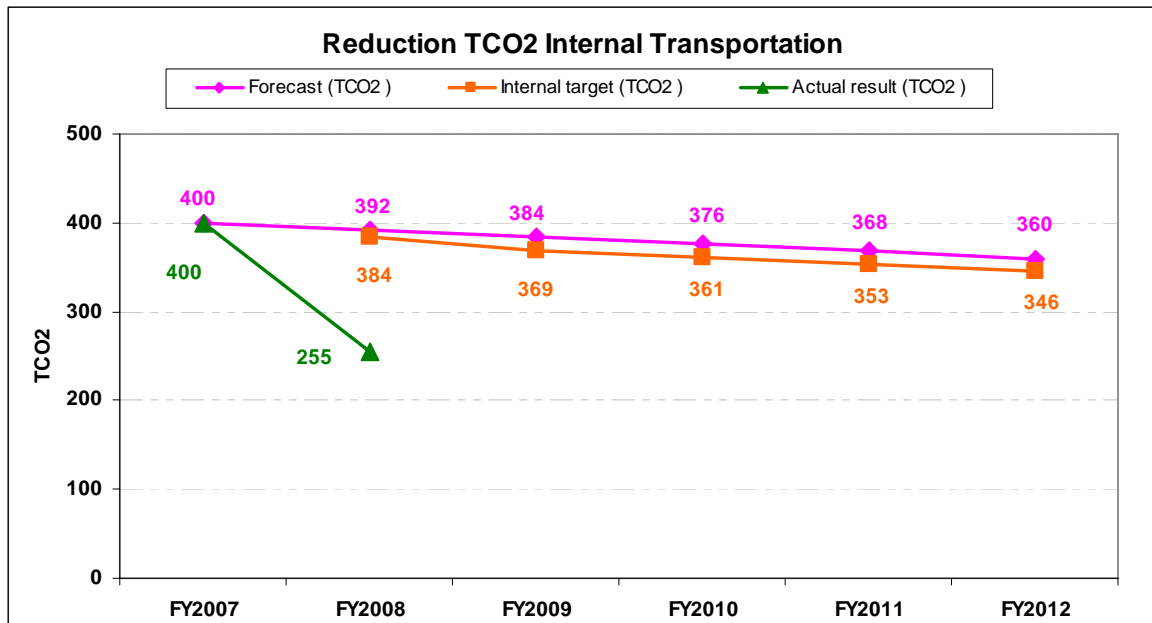
## EN29 Significant Environmental Impacts of Transporting

Toshiba Electromex, on November, changed the capacity of the transport, from 45' to 53' this has an impact in returns, of each 5 returns we saved 1. The next analysis includes transporting products and other goods and material used for the organization's, and operations.

### Activities of logistic (Material transportation from TMX2 to TMXI)

Activities	Forecast (TCO2)				
	2008	2009	2010	2011	2012
Toshiba Electromex, changed the capacity of the transport, from 45' to 53' this has an impact in returns, of each 5 returns we saved 1. The next analysis includes transporting products and other goods and material used for the organization's, and operations.	392	384	376	368	360

Until Febrary	Forecast					
	FY2007	FY2008	FY2009	FY2010	FY2011	FY2012
Forecast (TCO2 )	400	392	384	376	368	360
Internal target (TCO2 )		384	369	361	353	346
Actual result (TCO2 )	400	255				



## EN30 Total Environmental Protection Expenditures

Toshiba worries about the World Global Warming, accordingly, has made some investments in order to protect the environmental, and reduce global warming. The future of the planet is of high importance for Toshiba.

***pollution control***

Item	Cost
Emmission Analysis	1.50
Water Analysis	0.50
Cost to Prevent Noise	0.20
Maintenance (Clean Up Grease Trap)	1.90
Sum	4.10

***Resource recycling  
(cost for waste recovery and disposal)***

Item	Cost
Cost for Treatment and Disposal (Landfill) of Municipal Waste	7.28
Cost for Treatment and Disposal of Industrial Waste	35.60
Sum	42.88

***environment protection  
(prevention of global warming, energy saving)***

Item	Cost
Fitters	1.18
HVAC	13.01
Air compressors	5.44
Lamps New Fashion	5.85
Occupancy Sensor	1.28
Electronic Ballast	0.73
Lamps 2x32watts	1.04
Sum	28.53

Since the establish in 1986, we have been working on diverse environmental issues and developing environmental conservative activities solving problems one-by-one. We continue the consecutive approaches to make global environment better and better.

Summary of important steps for take care of environment.	
2006	Second EASTER audit
2007	Third EASTER audit
2008	Toshiba Electromex got the Re- certification ISO-14001
2008	OSHAS Certification
2009	Fourth EASTER audit
2009	ISO 14001 External Audit



"Chichen- itzá"  
- One of the new 7 world wonders



## Editor's note

Thank you for your attention to our environmental report 2008. As you confirmed in the contents of this report Toshiba Electromex contributes to the realization of a society where everyone can live at ease and in comfort regardless of age, gender and abilities. We have made a lot of improvements that contributes to create a better world to make a sustainable society in future. So far, we did a lot of efforts; however it will be necessary more, so that, Toshiba Mexico will continue doing more improvements during the next coming years and also promote this activities around the world using our website and other means to increase the awareness of more persons and companies in the world.



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