

# We would like to hear your opinions and impressions on our report.

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We would be grateful if you would share your opinions and impressions on the Toshiba Group Environmental Report 2011 with us so that we can provide environmental reports better suited to the needs of the public.

Please fill out the questionnaire on the back of this sheet and send it to the Corporate Environment Management Division, Toshiba Corporation by fax.

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Corporate Environment Management Division, Toshiba Corporation

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**Fax: +81-3-5444-9206**

**Tel: +81-3-3457-2403**



**Use of FSC-certified Paper**  
Paper certified by Forest Stewardship Council (FSC) is used, which is made from wood from FSC-certified forests.



**Non-VOC Ink**  
100% vegetable ink containing no volatile organic compounds (VOCs) is used.



**Waterless Printing**  
Waterless printing, a printing process that eliminates the use of water, is adopted, taking advantage of the characteristics of printing plates made of ink-shedding material.

# Toshiba Group Environmental Report 2011 Questionnaire Survey

**Fax: +81-3-5444-9206**

We appreciate your comments and suggestions. (To Corporate Environment Management Div., Toshiba Corp.)

**Q1. How do you rate Toshiba Group's Environmental Report 2011?**

- Excellent  Good  Satisfactory  Unsatisfactory  Poor

**Q2. Please state the reason(s).**

( )

**Q3. What are your expectations for Toshiba Group Environmental Report and disclosure of environmental information?**

( )

**Q4. What is your evaluation of Toshiba Group Environmental Report 2011?**

- |                          |                                    |                                       |                                       |
|--------------------------|------------------------------------|---------------------------------------|---------------------------------------|
| a. Content               | <input type="checkbox"/> Excellent | <input type="checkbox"/> Satisfactory | <input type="checkbox"/> Insufficient |
| b. Design                | <input type="checkbox"/> Good      | <input type="checkbox"/> Satisfactory | <input type="checkbox"/> Poor         |
| c. Length                | <input type="checkbox"/> Long      | <input type="checkbox"/> Appropriate  | <input type="checkbox"/> Short        |
| d. Ease of understanding | <input type="checkbox"/> Easy      | <input type="checkbox"/> Satisfactory | <input type="checkbox"/> Difficult    |

Please state your reason(s).

( )

**Q5. Which subject(s) were you most interested in and why? (multiple answers possible)**

- Highlights  Greening of Process (Environmentally Conscious Manufacturing)  
 Greening of Products (Environmentally Conscious Products)  Greening by Technology (Energy and Environmental Technology)  
 Green Management (Foundation of Environmental Management)

Please state your reason(s).

( )

**Q6. Which of the following best describes you or your affiliation?**

- Customer  Shareholder  Supplier  Financial/investment institution  Government or governmental body  Journalist  
 Research/educational institution  Student  Involved in the following at a company/organization:  Environment  CSR  
 Technology  Sales  Human resources  Procurement  Social contribution  Customer relations  Other ( )  
 Environmental NGO/NPO  Environmental specialist  Resident in a community where Toshiba Group has premises  
 Toshiba Group Employee  Other (Please specify: )

**Q7. How did you come to know this Environmental Report? Choose media described below.**

- Newspaper  Magazine  Website  Seminar  Exhibition  Through Toshiba Group Employee  Other ( )

**Q8. Please feel free to comment or make suggestions.**

( )

Thank you for your cooperation. We would appreciate if you could complete the form below.

|                         |                  |        |
|-------------------------|------------------|--------|
| Name                    | Male/Female      | Age    |
| Address                 | Zip code         | e-mail |
| Occupation/Organization | Department/Title |        |

Your comments and suggestions may be referred in the next report. Toshiba will manage your personal data in an appropriate manner, ensuring that no leakage or loss occurs. Toshiba may use your personal data for the purpose of sending you the next Environmental Report, responding to your inquiry, and/or for analysis on the basis of age group and sex. If you wish to correct, revise or delete your personal data, please contact the Corporate Environment Management Division of Toshiba Corporation.